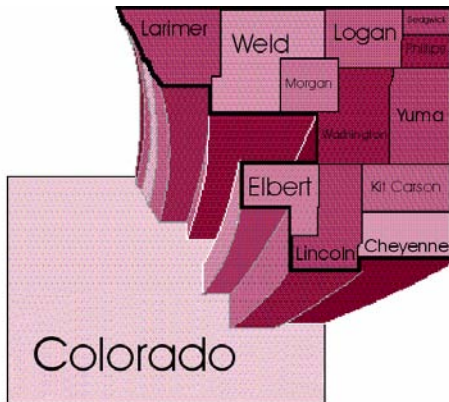


Welcome to NORTHEAST BEHAVIORAL HEALTH

As someone who has Medicaid, you are enrolled to receive mental health services if you need them. If you live in one of 12 counties listed below this handbook is for you.

If you need mental health services, call any of the Centers listed in the enclosed insert.

If you are already getting services from us, you do not have to do anything. If you have questions about your services, you can call the Office of Consumer and Family Affairs.



This handbook is to tell you what services you can get. It tells you how to get those services. It also tells you about your rights and responsibilities. It tells you how to call us if you have questions or concerns about your services. We want you to feel good about your services. We want you to be sure that you are getting the best care.

If you need a large-print, Spanish, or spoken copy of this handbook, call us. If you need a translation into any other language, NBH will use the Language Line. Just call us to ask for this service.

- Cheyenne
- Elbert
- Kit Carson
- Larimer
- Lincoln
- Logan
- Morgan
- Phillips
- Sedgwick
- Washington
- Weld
- Yuma

Northeast Behavioral Health

1300 N. 17th Avenue

Greeley, CO 80631

1-888-296-5827

970-347-2366

Office Hours: 8 am—5pm, Monday-Friday

Si necesita este documento en español, letras grandes, o en un cassette, por favor llame al 1-888-296-5827.

In this handbook, we
will use

NBH

to mean
Northeast

Behavioral Health

Notes

Call us any time: 888-296-5827 or 970-347-2366
Website: www.northeastbho.org

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INTRODUCTION

What is NBH?

Northeast Behavioral Health helps you get mental health services without charge to you.

Our mission is to provide helpful mental health care. We believe services should be given in your community so that you can go on living your active life.

We provide services that support recovery. Recovery means different things to different people. For some it is taking care of your illness. For others it is living on your own, getting a job and having a group of friends. NBH thinks all the ideas about recovery are important. NBH believes that people with mental illness can regain hope about the future. NBH believes that you can live a good life even though you have to deal with having a mental illness. NBH wants to work with you toward your recovery.

Where is NBH?

We are as close as a telephone call. Call any of the Centers listed in the enclosed insert. We make it easy for you to make an appointment to get services.

